



COSTA
COFFEE

Costa UK Community Programme

Dear Costa Store,

This letter provides information on The Chatty Café Scheme and our partnership with Costa Coffee.

In August 2018, Costa formed a partnership with The Chatty Café Scheme, to support [Costa's UK Community Programme](#) by offering services in Costa stores that could help reduce loneliness.

The Chatty Café Scheme was set up to tackle the challenge that loneliness brings to many people in the UK. Costa stores are encouraged to dedicate one table in store as a 'Chatter and Natter' table, which is marked with a sign at specific times each week. People who sit at this table are indicating that they are open to chat with someone new.

The Chatty Café Scheme trains volunteers around the UK, to host the 'Chatter and Natter' tables, to welcome customers who would like to join the tables to chat. You are receiving this letter because we have trained a volunteer(s) who lives near to your store and would like to help host and support your 'Chatter and Natter' table.

To get started, please enter the store details here: <https://thechattycafescheme.co.uk/register/> Click on 'Add your venue' and in the section that asks for your bank details, please type in the code; **100off** which will allow you, as a Costa store, to sign up for free (as this is covered by Costa Head Office).

If you require 'Chatter and Natter' Table signs and promotional materials, they can be obtained from Costa Head Office. **Please contact Priority Print (internal to Costa) and request a pack to be sent to your store in Cascade.**

We look forward to helping get your 'Chatter and Natter' table off the ground! If you have any questions, please contact Abi Murray, Operations Manager at The Chatty Café Scheme, using the details below.

Many thanks,
Abi

Abigail Murray
Operations Manager
The Chatty Café Scheme CIC
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